

Assistance and maintenance of your SiComputer Notebook

The SiComputer mod. Nauta 01C that the University has delivered to you is under warranty until 14/2/2025.

The warranty only covers malfunctions due to hardware (e.g., keyboard, screen, disk, memory, etc.); no assistance is provided for software malfunctions, regardless of whether the issue regards the operating system or other preloaded software.

The warranty does NOT apply to damage caused by carelessness or improper use such as dropping, bumping, or otherwise mistreating the computer.

We may repair damage covered under the warranty by replacing the broken part or by replacing the computer with another one with the same or superior characteristics.

For this reason, we suggest you **make frequent backups of your data**, so that you don't lose data or documents should your computer need to be replaced.

If you need support for a hardware failure on your notebook, **use your university e-mail address** to send an e-mail to helpdesk.informatico@unipr.it with the Subject: "on loan computer notebook assistance", describing the type of problem, and providing the serial and inventory numbers on the computer.