

GUIDE TO REGISTER ON THE UNIVERSITY SYSTEM AND TO RECOVER CREDENTIALS IN THE EVENT OF LOSS

ESSE3

This guide was created to facilitate the online registration for competition of students for first and second level professional master programmes via the University online services.

Please note, the examples reported below were done in a simulation context therefore there may be differences related to later updates of the pages or procedures.

The data entered are purely random and are for illustrative purposes and do not refer to any existing person.



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1. Registration to the secretarial system ESSE3

In order to access the online services of the University, you must register by entering your personal details in the student secretarial system in order to obtain the credentials necessary.

It is advisable to proceed well in advance to the start of enrolment/admission for competitions.

If you have already registered in the past, proceed promptly to verify that the credentials in your possession are still valid.

At any time and for any difficulty you may contact the Service Desk by sending an email to helpdesk.studenti@unipr.it or by calling the number +39 0521 906789.

Access Queue

In case of a high number of accesses (for example during click day), the ESSE3 system provides for the creation of a queue based on the time of arrival. You will be placed on a waiting list that will update every ten seconds. While you wait do not press any buttons, the page will automatically transfer you to the ESSE3 student secretarial system when it is your turn.





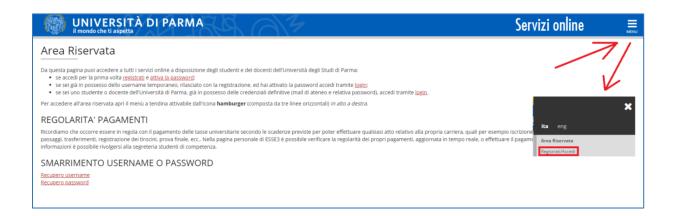
New Student

If you are a new student, you may follow two different paths to do this:

- through the use of SPID (Public Digital Identity System)
- without the use of SPID (available only for foreign citizens)

For information on the SPID system, refer to AGID website.

In both cases start from the main menu of the ESSE3 student secretarial system at the link https://unipr.esse3.cineca.it under Register/Login.



This operation will take you to the centralized authentication system from which you can choose whether to register (by clicking on the **Registrati** link) or to log in with SPID (by clicking on the **Entra con SPID** button).





At the end of both procedures, you will be shown on the video:

Temporary username¹ (8-digit numeric code)

Password Activation Code

In addition to being shown on the video, this information will also be sent to your personal email address. If you do not use SPID you will have to use them to proceed with the activation of the real access credentials, as described in the later paragraph **Activation of credentials**.

The username and activation code will also be provided to you if you use SPID. They may be useful for accessing services for which you cannot use SPID. It is therefore recommended to activate the password, even if not essential, when using SPID to access the ESSE3 student secretarial system.

In chapter **2. Registration without SPID** it is explained how to register if you do not use SPID. In chapter **3. Registration with SPID** it is explained how to register if you use SPID.

People Already Registered

However, if the University already has your data and therefore you already have an account, the access system will direct you to the most correct procedure, also in case of SPID use.

If you use SPID and are already registered in the ESSE3 student secretarial system you will be able to login without doing anything.

If you do not use SPID and are already registered in the ESSE3 student secretarial system, you will be able to login without doing anything.

If you need to recover your username, you can do it as indicated in chapter 5. Username recovery or if you need to recover your password, you can do it as indicated in chapter 6. Password recovery.

Whether you use SPID or username and password, if you are not already registered in the ESSE3 student secretarial system (employees, guests, etc.) you will have to carry out the census of your data in the system, using the procedure described in chapter 8. Self-census of your data in ESSE3.

¹ The user is defined as temporary until acceptance of your enrolment application by the administrative offices, afterwards it will be replaced by a definitive account of the type: name.surname@studenti.unipr.it



2. Registration without SPID

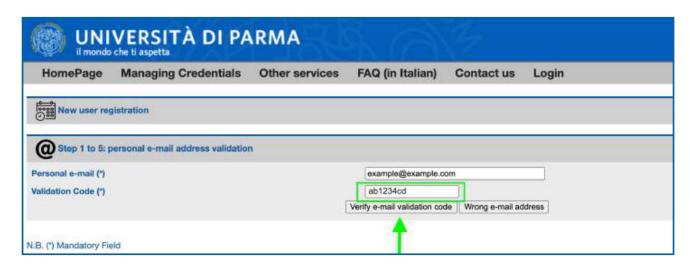
Mail Validation

The first step concerns the validation of the personal email, in this way, it is made certain that the address is entered correctly and that it is yours.



The system asks you for your address and sends you an email containing a validation code. Look for this email in your inbox, including the SPAM folder.

Enter the code in the second field that appears on the page.



If you got the wrong address, you can start from scratch with the "Wrong e-mail address" button.

The errors that could occur are:

- 1. Insertion of an incorrect code too many times
- 2. The personal email is not a valid address or is already associated with another person

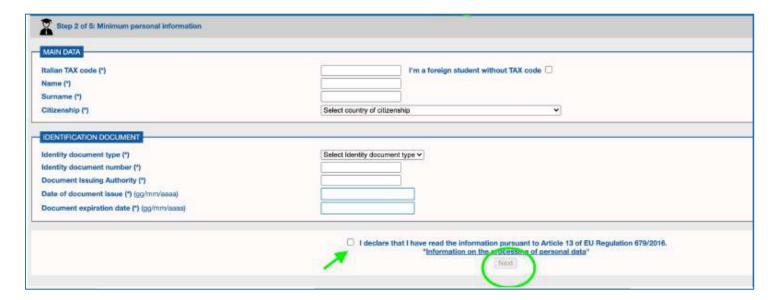


3. Too many recording procedures started from the same computer in a brief space of time

Personal Data

If the code entered is the right one, the personal data and identification request screen opens.

If the *codice fiscale* is already present in the University systems you cannot register, but you can proceed, if you need, with **5. Username recovery** and **6. Password recovery**.

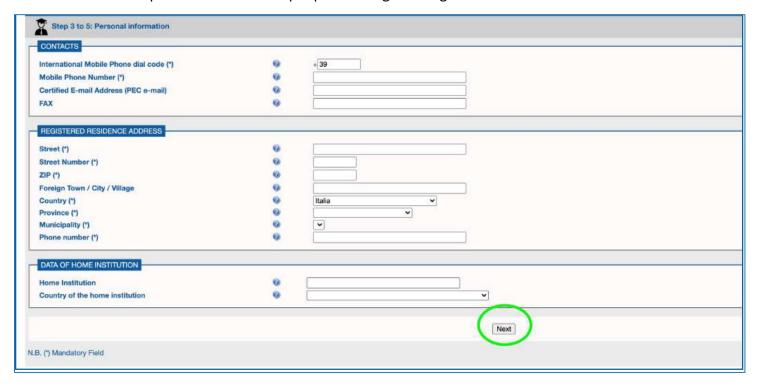


You will also need to read the information on the processing of your personal data (available at the link indicated in the box) which will be carried out for institutional purposes pursuant to the GDPR (EU Regulation 679/2016).



Other Personal Data

Once you have filled out all the fields and checked the box on the information, you can continue to the following page where you will be asked for contacts and residence details. The data on home institution is optional and concerns people who register as guests and not as students.



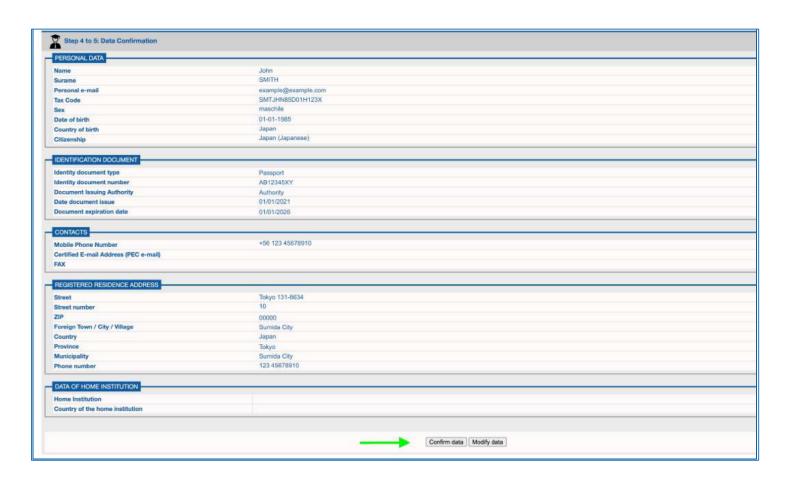


Data Confirmation

After filling in the data, you can continue to the next page, which will display the data and ask you to confirm it.

If you want to change them, you can do so by starting from the first page.

However, the personal email cannot be modified because it has been already validated.





Credentials Activation Info

Once the data has been confirmed, the system will save them in the University archives and will issue you with the temporary username and password activation code mentioned in chapter 1.

This data will also be sent to you via email. Now you can proceed as explained in chapter **4. Credentials Activation**.

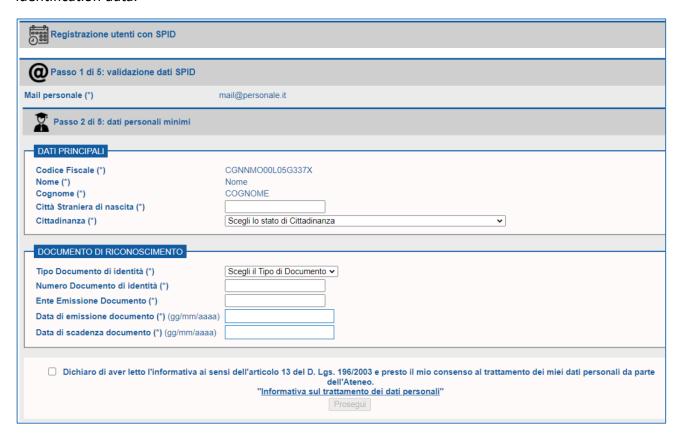


Write them down, they will be necessary to activate your first password at the <u>Password activation</u> <u>page</u>.



3. Registration with SPID

By authenticating with SPID, the registration system will receive some personal data: name, surname, codice fiscale, personal email. This data will be acquired automatically and you will only have to add your citizenship, any foreign city of birth (if you were born abroad) and your identification data.



You will also need to read the information on the processing of your personal data (available at the link indicated in the box) which will be carried out for institutional purposes pursuant to the GDPR (EU Regulation 679/2016).

You will need to enter your contacts and residence details and proceed with their confirmation (as illustrated on pages 8 and 9).

The system will issue the temporary username and password activation code. These credentials may be necessary to access some services for which SPID cannot be used. It is therefore recommended that you proceed with activation.



4. Credentials Activation

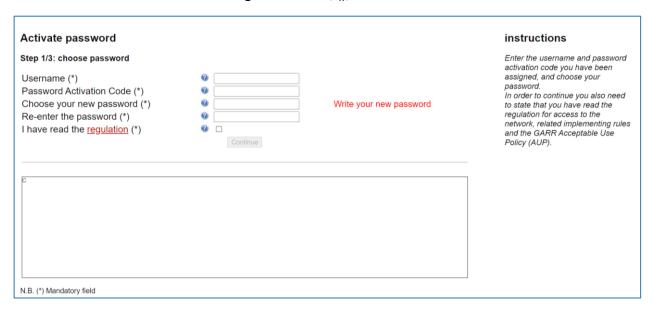
To activate the access credentials, you must connect to the following link:

https://www.idem.unipr.it/start/attivapwd

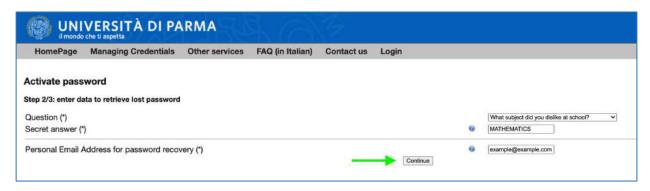
In the Username and Password Activation Code fields, you will have to type respectively the temporary username and the password activation code obtained at the end of the registration or password recovery procedure.

At the same time, you will have to enter a new password using the **Choose your new password** and **Re-enter the password** fields.

The password must have a minimum of 8, up to a maximum of 15 characters and contain at least one number or one character among these $\frac{1}{2}$.



On the next page you will be asked for further data, which will be used in the future to automatically recover your credentials in case of loss. After entering the required data, click **Continue**.





Your credentials will be activated and you will be shown the following summary page.

Activate password

Step 3/3: summary

Your password is now active and a confirmation email has been sent to your personal email address.

Should you forget your password, the information you have entered for its retrieval is as follows:

- Answer: MATHEMATICS
 Personal email: example@example.com

Access to the services

Use the username 10188213 and the password you just choose to access the University's services, e.g.:

· Students' Registry Office Services (ESSE3)

From this moment, you will be able to access the system services.



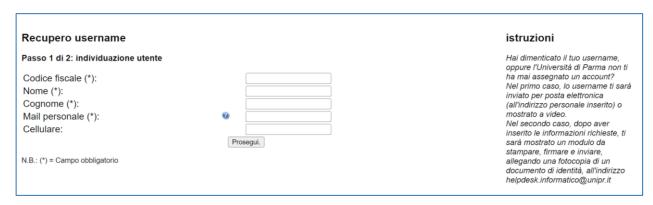
5. Username recovery

The username can be recovered at the following link: https://www.idem.unipr.it/start/recuser

To recover your username you must provide the following data:

- Codice Fiscale
- Name
- Surname
- Personal Mail

After entering the required data, press Continue.



The behaviour of the system depends on your situation.

Former Students Without an Account

The procedure is used to generate an account starting from your data present in the ESSE3 student secretarial system.

Recupero username istruzioni Passo 2 di 2: modulo da stampare e inviare firmato Stampa questa pagina e mandala in allegato all'indirizzo Richiesta numero: 321 helpdesk.studenti@unipr.it, II sottoscritto CGNNMO00L05G337X Nome COGNOME insieme alla foto di un chiede la creazione di un account temporaneo necessario per ESSE3. tuo documento di I dati che mi saranno assegnati saranno: identità. Entro due giorni username: 10104297 lavorativi dalla ricezione codice attivazione password: dn2631vk del modulo, la tua richiesta sarà soddisfatta Allego una foto di un documento di identità. e non ci saranno ulteriori . 15/03/2021 comunicazioni. In caso emergessero dei Firma: Nome Cognome problemi, ti Richiesta numero: 321 contatteremo.



People that did not Wrote a Personal Mail Address

The procedure will show you the information relating to your username on the screen.

Recupero username	istruzioni
Passo 2 di 2: riepilogo informazioni Lo username associato al codice fiscale inserito, CGNNMO96A41G337L, è il seguente: 10104297	Poichè non abbiamo un tuo indirizzo mail personale, ti mostriamo il tuo
Lo username associato ai cource iiscare irisento, convivinosovivi (3557L, e ii seguetite: 10104297	иѕетате.

People that Wrote a Personal Mail Address

If, however, you have carried out the activation procedure at least once, the username will be sent to your personal email address, as shown in the following screen.

Recupero username	istruzioni
Passo 2 di 2: riepilogo informazioni Lo username associato al codice fiscale inserito, CGNNMO96A41G337L, è stata inviata alla mail personale nome cognome@dominio.it.	In passato ci hai fornito la tua mail personale, nome cognome@dominio it, perció ti abbiamo inviato per posta elettronica tuo username. Qualora tu non avessi più accesso a questa casella, manda una richiesta modifica, allegando una scansione o una foto di un documento di identità, all'indirizzo helpdesk stidenti@unipo



6. Password Recovery

If you have forgotten your password, you can request to set a new one using the automatic **Recover lost password** function available at: https://www.idem.unipr.it/start/recuperapwd

More precisely, the procedure will send a new activation code to your personal email address, which you can use to set a new password.

To recover your password autonomously you must:

- know your username (e.g. name.surname@studenti.unipr.it or an 8-digit numeric code);
- have previously activated your credentials (as specified in chapter 4. Credentials Activation)
 and set the information for automatic password recovery (password recovery question and
 related response).

If you don't know your username, follow the instructions in chapter 5. Username recovery.

ATTENTION:

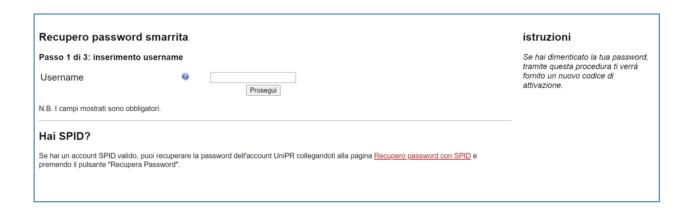
You cannot use the automatic password recovery feature when:

- you have never activated your credentials (i.e. you have never set your own password with the password activation code as specified in chapter 4. Credentials Activation);
- you have set your password but you don't remember the answer to the password recovery question;
- you no longer have access to the personal email address set for password recovery.

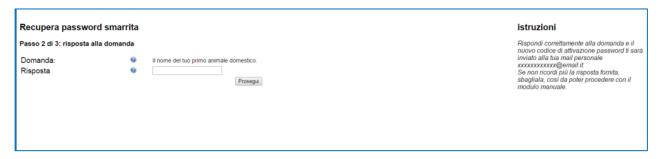
For the cases described above, you must use the manual password recovery procedure (which requires the intervention of a help desk operator) described in chapter **7. Manual password recovery**.

Enter your username in the **Username** field and press **Continue**.





Enter your answer to the password recovery question and press **Continue**.



The new password activation code has been sent to your personal email address. At this point you can proceed to set a new password by following the instructions described in chapter **4. Credentials Activation**.





7. Manual password recovery

The manual password recovery procedure allows you to reset the password of your access credentials through the intervention of the student help desk service operator.

You must use it only when you cannot use the automatic Password Recovery procedure described in the previous chapter, e.g. when:

- you have never activated your credentials (you have never set your password with the password activation code as specified in chapter 4. Credentials Activation);
- you have set your password but you don't remember the answer to the password recovery question;
- you no longer have access to the personal email address you set for password recovery.

Perform the Recover password procedure available at: https://www.idem.unipr.it/start/recuperapwd

Enter your username as prompted by the following screen and press **Continue**.



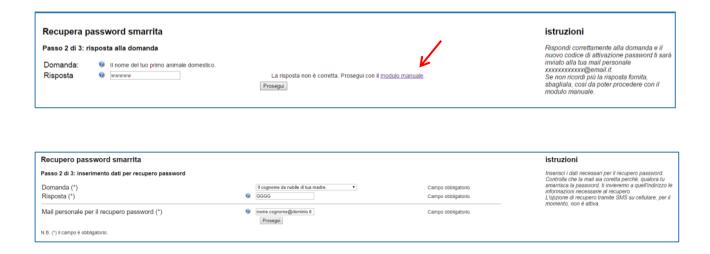
Enter your codice fiscale and press Continue.



The following form will be offered to you only if you had previously set the information for automatic password recovery (password recovery question and related response). <u>Answer incorrectly</u> and press **Continue**.

Click on the **Manual form** link, set the password recovery information that you can use for the next password recovery and click **Continue**.





A form to print and sign, similar to the one shown in the following figure, will be displayed. Send it by email to helpdesk.studenti@unipr.it alongside a digital scan of your identification.



At this point, a help desk operator will process your request as quickly as possible. Your username will be associated with the password activation code contained in the form (in the example: bk2828uc). Upon completion, you will receive a mail to your personal address informing you of the possibility to set a new password using this activation code.

You can then proceed to set a new password by following the instructions described in chapter **6. Password recovery**.

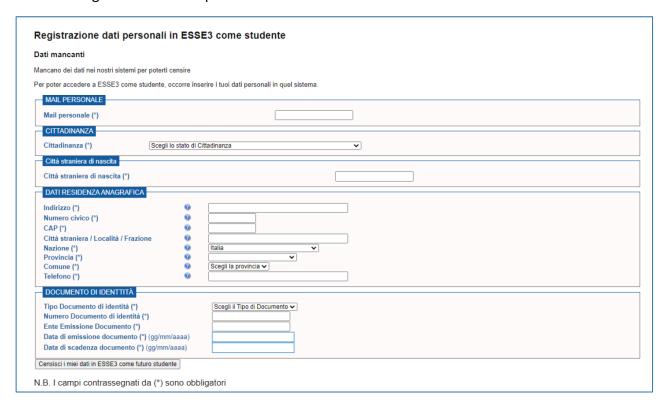


8. Self-census of one's data on ESSE3

Users who have already registered in the past or who already has University credentials but does not log in with a student profile in ESSE3 (employees, teachers, guests...), in order to enrol or register for a competition must carry out a procedure that will allow them to access Esse3 with a "student" profile.

The procedure is available at the link https://www.idem.unipr.it/secure/self_anaper

If your necessary personal data is not saved in any University archive, you will be presented with all the following sections to complete.



If the University already has some of this data, only the missing data will be requested.



9. Filling the student registry

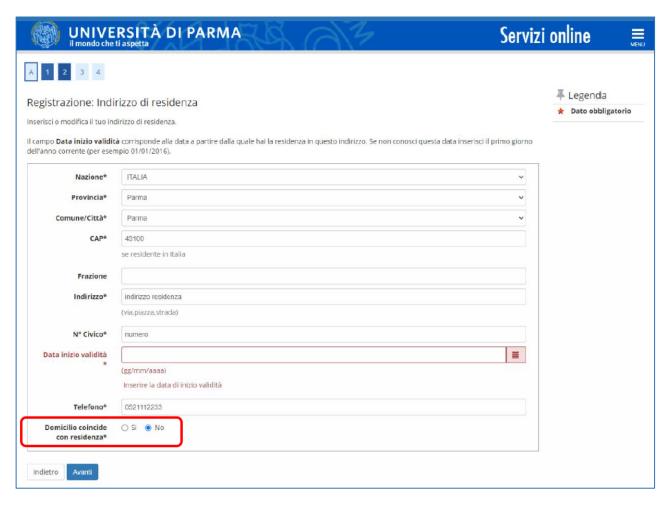
Once you have registered within the university system and activated your credentials, you will be able to access the student career management system, ESSE3, from the link https://unipr.esse3.cineca.it, choosing the Register/Login option.

Upon first access, you will be presented with a Web Personal Data Completion page, where you will have to enter the requested personal data by clicking on the relevant button:



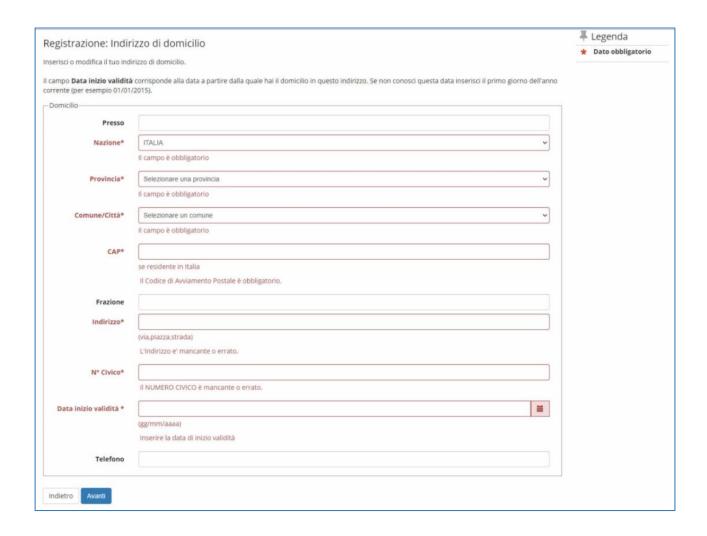
In the subsequent screens, the missing data will be highlighted in red compared to those already entered during the registration phase.





Once you have finished completing the information relating to your residence, if you answer "No" to the field circled in red, the page for entering the information relating to your domicile will open:





By pressing the **Continue**, you will be asked for some information relating to **Contacts**:





Once you have completed filling in all the fields, you will be redirected to the home page of the **reserved area** and all the relevant menu items will be activated.

You can always proceed with the modification/update of your personal data by clicking on the edit link on the page shown or by clicking on the drop-down menu and choosing **Home** -> **Personal Data**.

